

Questions to ask a repair/rebuilding contractor

- Will I get a detailed, line-item estimate and schedule?
- Will I get full-time supervision? Who?
- Who handles permits?
- Who helps me select materials and finishes?
- Do you have a contractor's license?
- Do you have a business license?
- Do you have Worker's Compensation insurance?
- How much General Liability insurance do you have?
- How many jobs do you do at one time?
- What experience do you have with similar work?
- Do you have references? (contact both business and client references)
- What type of contract do you use?
- Have you worked with the designer before?
- Have you worked in our City/neighborhood?
- Who is my emergency contact? How available are they?
- Will we have weekly site meetings?
- How will you protect my property?
- How often do you bill us?
- How do you keep track of change orders?
- How often do you update the schedule?
- Where will materials and tools be stored? How about toilet facilities? Phone?

United Policyholders thanks Michael McCutcheon for providing this list for our Roadmap to Recovery workshop in San Bruno, CA.

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