
[Home](#) **California Wildfire Information for Veterans**

California Wildfire Information for Veterans

During this past wildfire season, numerous regions and communities were affected by devastating wildfires throughout California. Due to this hardship, CalVet has gathered the following resources to help veterans and their families stay informed and get back on their feet.

We encourage all veterans to visit their local County Veterans Service Offices (CVSOs) for assistance with filing claims, replacing service-related and benefits documents, and receiving job placement assistance. Find more information about U.S. Department of Veterans Affairs operations and assistance, as well as the status of CVSO offices in areas impacted by wildfires below. A complete list of CVSOs with contact information is available in the [CVSO Locations Page](#).

The California Governor's Office of Emergency Services and local partners continue to help California wildfire survivors recover and rebuild. To locate housing options, receive aid or file a claim, go to the [FEMA Wildfires Page](#).

Local Assistance Centers/Disaster Recovery Centers

CAMP FIRE

The two Disaster Recovery Centers (DRC) in Chico and Paradise are now closed.

The Paradise DRC will remain closed, but the Chico DRC will transition to a SBA Disaster Loan Outreach Center (DLOC), and will re-open as a DLOC Tuesday, March 5 at the same location. The new hours of operation for the DLOC will be Tuesday through Saturday from 9 a.m. to 6 p.m.

The Small Business Administration (SBA) offers low-interest disaster loans to businesses, private nonprofits, homeowners and renters. Businesses and private nonprofits may borrow up to \$2 million dollars for physical damage and economic injury (working capital needs). SBA representatives at the Business Recovery Center will provide one-on-one assistance regarding disaster loans, answer questions and assist businesses with completing the SBA application. The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property.

Location

- Chico Mall (Former Sears Building), 1982 E 20th Street, Chico, CA 95928

For more information, please visit www.buttecountyrecovers.org.

WOOLSEY FIRE

Ventura County also opened DRCs in response to the local wildfires and are open Monday to Saturday, 9 a.m. to 6 p.m.

- Malibu Courthouse | 23525 Civic Center Way | Malibu, CA 90265
- Conrad North Hilton Foundation | 30440 Agoura Road | Agoura Hills, CA 91362

DRCs are accessible for individuals with disabilities and access and functional needs. They have on-site communication accessibility tools, including amplified listening devices, Video Relay Interpreting and CapTel phones. ASL interpreters are available upon request.

For businesses affected by the wildfires in Ventura County, a Business Recovery Center (BRC) is still open in Camarillo: 4001 Mission Oaks Boulevard | Suite B, Camarillo, CA 93012.

The Small Business Administration (SBA) offers low-interest disaster loans to businesses, private nonprofits, homeowners and renters. Businesses and private nonprofits may borrow up to \$2 million dollars for physical damage and economic injury (working capital needs). SBA representatives at the Business Recovery Center will provide one-on-one assistance regarding disaster loans, answer questions and assist businesses with completing the SBA application. The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property.

Survivors are encouraged to file insurance claims for damages to their cars, homes and businesses. Survivors who have unmet emergency needs may apply for aid online at **DisasterAssistance.gov** or by phone at **800-621-3362** or **(TTY) 800-462-7585**. Applicants who use 711 or Video Relay Service may call **800-621-3362**. Multi-lingual operators are available. The toll-free numbers are open daily 7 a.m. to 10 p.m. PST.

Businesses and residents can visit **sba.gov/disaster** or call SBA's Disaster Assistance Customer Service Center at **800-659-2955**. Deaf or hard of hearing may call **800-877-8339**.

Applicants for disaster assistance should have the following information available:

- Social Security number,
- Address of the damaged primary residence,
- Description of the damage,
- Information about insurance coverage,
- A current contact telephone number,
- An address where they can receive mail,
- Bank account and routing numbers for direct deposit of funds.

California residents in Butte, Los Angeles and Ventura counties can find the closest DRC by going online at <https://egateway.fema.gov/ESF6/DRCLocator> or texting 43362 with the message DRC and their ZIP Code. Standard message and data rates apply.

FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicare/Medicaid or other federal benefits.

CalVet Home Loans Support

If you have a CalVet Home Loan with CalVet fire and hazard insurance and were evacuated or experienced property damage due to fire and/or smoke, please contact York Field Services 24-hour hotline at (800) 626-1613 to begin the claim process. For additional information, call 1-866-421-6978, or see the [Wildfires Insurance Flyer](#).

For assistance with billing, please call our customer/account services team at (866) 653-2504.

U.S. Department of Veterans Affairs

The Veterans Benefits Administration (VBA) may be able to assist eligible veterans with accelerated claims processing, temporary housing and suspended debt payments. Veterans who are experiencing chronic homelessness or homelessness due to the fire can find information about [housing assistance for veterans](#).

If you have a VA Home Loan, contact the VA Loan Servicing division at 877-827-3702.

For more information about federal assistance for veterans, refer to:

- VBA Benefits Call Center: 1-800-827-1000
- Veterans Crisis Line: 1-800-273-8255

County Veteran Services Office

Butte County Veterans Service Office

Location: Chico

Hours: Appointments only M-F 8:30am to 11:30am M and W 12:30pm to 3:30pm

Walk-Ins T and Th 12:30pm to 3:30pm

Office: [2445 Carmichael Dr., Chico, CA, 95928](#)

Main: (530) 891-2759

Fax: (530) 895-6508

Ventura County Veterans Service Office

Location: Ventura

Hours: M-F 8am - 5pm

Office: [5740 Ralston St, Suite 304, Ventura, CA, 93003](#)

Main: (805) 477-5155

Fax: (805) 477-5418

Los Angeles County Veterans Service Office

Location: Antelope Valley Senior Center
Hours: T 8am - 4pm
Office: 777 Jackman Street, Lancaster, CA, 93534
Office: (661) 726-4410

Location: College of the Canyons-Veterans Resource Center
Hours: 2nd TH of each month 9am - 5pm
Office: 26455 Rockwell Canyon, Valencia Campus, Bldg. X9, Santa Clarita, CA, 91355
Office: (661) 362-3469

Location: Department of Public Social Services - Veterans Service Office Lancaster
Hours: M-F 8am-4pm
Office: 335 E. K-10, Lancaster, CA, 93535
Main: (661) 974-8842
Fax: (661) 723-5247

Location: Department of Public Social Services
Hours: M and W 8am - 4pm
Office: 17171 E. Gale Ave, City of Industry, CA, 91745
Office: (626) 854-4906

Location: East Los Angeles College (Veterans Resource Center)
Hours: 1st W of the month 8am - 4pm
Office: 1301 Avenida Ceasar Chavez, Monterrey Park, CA, 91754
Office: (323) 780-6769

Location: East Los Angeles VA Clinic
Hours: M 8am-4:30pm
Office: 5426 E Olympic Blvd., Commerce, CA, 90022
Office: (323) 725-7372

Location: East San Gabriel Valley
Hours: T 9am - 4pm
Office: 615 E. Foothill Blvd., Suite A, San Dimas, CA, 91773
Office: (909) 394-2264

Location: Gardena Veterans Center
Hours: Fri 8am-4pm
Office: 1045 West Redondo Beach Blvd., Gardena, CA, 90247
Main: (310) 767-1221
Fax: (310) 767-1403

Location: Headquarters - Bob Hope Patriotic Hall
Hours: M-F 8am-4pm
Office: 1816 S. Figueroa St, Los Angeles, CA, 90015
Office: (213) 765-9681
Fax: (213) 744-4444

Location: LA Superior Courthouse
Hours: M-F 8am - 4pm
Office: 1427 West Covina Pkwy, Suite 100-A, West Covina, CA, 91790
Office: (626) 813-3402

Fax: (626) 338-4481

Location: Liberty Community Plaza - Veterans Service Office

Hours: Fri 8am-4pm

Office: 14181 Telegraph Road, Whittier, CA, 90604

Office: (562) 273-0786

Location: Long Beach VA Medical Center

Hours: M-Th 8am-4pm

Office: 5901 E. 7th St, Bldg. 8, Room 104, Long Beach, CA, 90822

Main: (562) 826-8000 Ext. 4657

Fax: (562) 826-5284

Location: San Pedro Service Center

Hours: T and W 9am - 530pm

Office: 769 W Third Street, San Pedro, CA, 90731

Office: (310) 519-6091

Location: Sepulveda VA Ambulatory Care

Hours: M-F 8am - 4pm

Office: 16111 Plummer St, Bldg. 22, Room 218, Sepulveda, CA, 91343

Main: (818) 891-7711 Ext. 36183

Fax: (818) 895-9493

Location: Sheriff's Department-Men's Central Jail

Hours: T 8am - 4pm

Office: 450 Bauchet St, Los Angeles, CA, 90012

Fax: (213) 765-9681

Location: VA Los Angeles Ambulatory Care Center

Hours: T,W,TH 8am - 4 pm

Office: 351 E. Temple St, Rm. B-307, Los Angeles, CA, 90012

Main: (213) 253-2677 Ext. 4605

Fax: (213) 253-5123

Location: VA Vet Center

Office: 5730 Uplander Way, Suite 100, Culver City, CA, 90230

Office: (310) 641-0326

Fax: (310) 641-9517

Location: West Los Angeles VA Medical Center 1

Hours: M and T 9am-4:30pm

Office: 11301 Wilshire Blvd, Bldg. 500, Los Angeles, CA, 90073

Main: (310) 478-3711 Ext. 48659

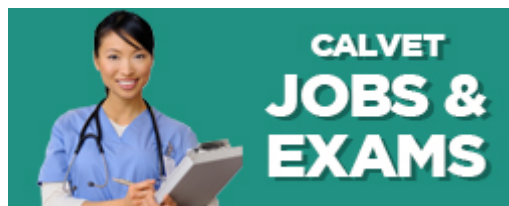
Location: West Los Angeles VA Medical Center 2

Hours: W, TH, F 9:00am - 4:30pm

Office: 11301 Wilshire Blvd, Bldg. 257, Los Angeles, CA, 90073

Office: (310) 478-3711 Ext. 4297

For the latest information, follow CalVet on [Facebook](#) and [Twitter](#)



[Conditions of Use](#) [Notice on Collection](#) [Privacy Policy](#) [Accessibility](#) [Disclaimer](#) [Contact Us](#)

[Language Access Complaint Form](#) [Optimized for IE 9.0+ and some mobile devices](#)

Copyright © 2013 State of California