



Media Center | October 2017 Wildfires

October 2017 Wildfires Help and Information Center

This website is designed to provide information and resources regarding public assistance and services available to individuals and families impacted by the October 2017 wildfires.



Resource Guides to Disaster Assistance

- [Guide to Disaster Assistance Services for Californians](#)
- [Guide to Disaster Assistance Services for Immigrant Californians](#)
- [Guía de Servicios de Asistencia por Desastres para Californianos Inmigrantes](#)

Cash Aid and Food Assistance

Disaster CalFresh Food Benefits

Available Wednesday October 25 Through Wednesday November 1 Only

People with losses from the fires in 7 counties can apply for one month of food benefits on a EBT card you can use at authorized grocery stores. Covered fires include those in Butte, Lake, Mendocino, Napa, Nevada, Sonoma, and Yuba counties. Grocery stores in those counties and six others (Contra Costa, Marin, Orange, Sacramento, Solano, Sutter) can allow Disaster CalFresh benefits to be used to purchase hot or prepared food, in addition to regularly allowable foods.

Food Benefit amounts

Household size:	Benefit:
1. person	\$192
2. people	\$352
3. people	\$504
4. people	\$640
5. people	\$760
6. people	\$913
7. people	\$1,009
8. people	\$1,153
+1 additional people	+\$144

Requirements to apply:

- Must not be current CalFresh participant.
- Must have been living or working in disaster area at time of disaster.
- Must have suffered a disaster-related loss or incurred other disaster related expenses.
- Must verify identity and participate in face-to-face interview. No Social Security Number required.

You can apply in two ways:

1. **In person** at any [County Welfare Department](#). Note: You can pre-fill out the Disaster CalFresh application in [\(English\)](#) [\(Spanish\)](#) and bring in to any CWD office.
2. **On-line** to the county where you lived or worked that experienced the fires: go to www.benefitscal.com and choose that county.

CalWORKs is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home. The program is operated locally by county welfare departments.

The CalFresh Program, issues monthly electronic benefits that can be used to buy most foods at many markets and food stores. If you are impacted by the California wildfires or evacuated to California due to Hurricanes Harvey, Irma, and Maria and need help to buy food you are eligible to apply for CalFresh food benefits.

[This website connects you to applications for CalFresh, CalWORKs and Medi-Cal benefits in California.](#)

[food bank in your area.](#)

Housing Assistance

County Welfare Departments have funding specifically designated to support families experiencing homelessness who are eligible for or receiving CalWORKs assistance. All counties administer the Homeless Assistance Program, which provides temporary assistance to pay for up to 16 days in a motel. For more information, contact your local County Welfare Department or visit a Local Assistance Center.

Most counties also operate a Housing Support Program, which offers longer term housing search and rental supports. For more information about the program, please reach out to your county Housing Support Program contact. [The full county contact list can be found here.](#)

Unemployment Services

The California Employment Development Department provides a variety of relief and services to individuals and businesses impacted by the wildfire disasters in California. These range from assistance for those who may have lost a job due to the disaster, to employers who are forced to shut down operations. [Find out more about unemployment services here.](#)

Grant Assistance for Individuals and Families

The California Department of Social Services, Disaster Services Bureau, can provide grant assistance through two programs. They are the Individuals and Households Program (IHP) and the State Supplemental Grant Program (SSGP). [Find out more about grant programs here.](#)

[Northern California residents may register for disaster assistance with the Federal Emergency Management Agency.](#)

In-Home Supportive Services

Recipients and providers of In-Home Supportive Services with questions regarding services impacted by the wildfires should contact your county IHSS worker. [Here is a list of county IHSS offices.](#)

Local Assistance Centers

Local Assistance Centers are open in affected counties to provide a wide variety of services and assistance to individuals and families. Each county's Local Assistance Center's location and hours of operation are listed below.

Sonoma County

Press Democrat Building
427 Mendocino Ave., Santa Rosa
Dates/Hours: Oct. 14 - Oct. 22/ 9a-6p
[Visit the Sonoma County Website](#)

Napa County

Napa County Offices
2751 Napa Valley Corporate Drive Building A, Napa
Dates/Hours: Oct. 16 - Nov. 30TBD/ 9a-7p M-F 10a-5p Sat-Sun

Mendocino County

Mendocino College
1000 Hensley Creek Road, Building 6220, Ukiah
Dates/Hours: Oct. 17-30/ 10a-7p

Lake County

Clearlake Senior Community Center
3245 Bowers Ave, Clearlake
Dates/Hours: Oct. 17 - Oct. 25 9a-7p

FEMA Disaster Recovery Center (DRC 1)

Hanna Boys Center
17000 Arnold Drive, Sonoma
Dates/Hours: Oct. 17 - Nov. 16 9a-7p

Dates/Hours: Oct.21 - Nov.20 10a-8p

Locating Residents Evacuated from State Licensed Community Care Facilities

If you are trying to locate someone who has been evacuated from a State licensed community care facility due to the California wildfires [the Department has a listing of known evacuations and destinations.](#)

Additional Resources

[DMV Assists California Fire Victims](#)

The California Department of Motor Vehicles (DMV) is offering limited services to residents affected by the wildfires raging across the state. Fire victims who need to replace lost or damaged DMV-related documents can do so free of charge at assistance centers in the impacted areas. Fire victims also can receive support at [local DMV field offices](#), by calling DMV customer service at 1-800-777-0133 or by visiting www.dmv.ca.gov.

[Disaster Distress Helpline](#)

SAMHSA's Disaster Distress Helpline provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters. Call 1-800-985-5990 or text TalkWithUs to 66746 to connect with a trained crisis counselor.

[Department of Insurance Information for Recent Wildfire Victims](#)

To assist wildfire victims, the California Department of Insurance developed a guide to expedite the recovery process.

[California Office of Emergency Services October Wildfires Resources and Information](#)

[Back to Top](#)

[Conditions of Use](#)

[Privacy Policy](#)

[Notice on Collection](#)

[Accessibility](#)

[Get Free Reader](#)

[Contact Us](#)

Copyright © 2017 State of California