



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES



FEMA

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DR-4558-CA NR 015
Cal OES News Desk: 916-800-3943
FEMA News Desk: 916-718-8540
SBA: 916-847-2638

News Release

FEMA Mobile Registration Intake Center Opens Tuesday in Oroville

SACRAMENTO, Calif. – A FEMA Mobile Registration Intake Center serving wildfire survivors in Butte County will open Sept. 22.

The center will be hosted at the Tractor Supply Company store, 2000 Feather River Blvd., Oroville CA 95965, across the street from the LAC (Local Assistance Center), and is part of ongoing response and recovery mission for FEMA and the State of California to support wildfire survivors affected by the August/September fire siege. It is open 10 a.m. to 6 p.m. weekdays and 10 a.m. to 4 p.m. Saturday. It is closed Sundays.

Survivors can also register with FEMA for federal aid in one of three ways:

- Online at www.disasterassistance.gov;
- By downloading the FEMA app to a smartphone or tablet;
- Or by calling the **FEMA Helpline at 800-621-3362** (TTY 800-462-7585) between 7 a.m. and 10:30 p.m. PDT. The helpline staff can also answer questions about applications already submitted.

U.S. Small Business Administration assistance

The U.S. Small Business Administration (SBA) has established a Virtual Disaster Loan Outreach Center that is open to help homeowners and renters. Customer service representatives are available daily to assist business owners and individuals answer questions about SBA's disaster loan program, explain the application process and help each person complete an electronic loan application.

Virtual Business Recovery Center and Virtual Disaster Loan Outreach Center

Mondays – Sundays

5 a.m. to 5 p.m. Pacific

FOCWAssistance@sba.gov

800-659-2955

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency,

economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission: Helping people before, during, and after disasters.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.

For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email disastercustomerservice@sba.gov or visit SBA at [SBA.gov/disaster](https://www.sba.gov/disaster).