California Wildfire Information for Veterans

During this past wildfire season, numerous regions and communities were affected by devastating wildfires throughout California. Due to this hardship, CalVet has gathered the following resources to help veterans and their families stay informed and get back on their feet.

We encourage all veterans to visit their local County Veterans Service Offices (CVSOs) for assistance with filing claims, replacing service-related and benefits documents, and receiving job placement assistance. Find more information about U.S. Department of Veterans Affairs operations and assistance, as well as the status of CVSO offices in areas impacted by wildfires below. A complete list of CVSOs with contact information is available in the CVSO Locations Page.

The California Governor’s Office of Emergency Services and local partners continue to help California wildfire survivors recover and rebuild. To locate housing options, receive aid or file a claim, go to the FEMA Wildfires Page.

Local Assistance Centers/Disaster Recovery Centers

CAMP FIRE

The two Disaster Recovery Centers (DRC) in Chico and Paradise are now closed.

The Paradise DRC will remain closed, but the Chico DRC will transition to a SBA Disaster Loan Outreach Center (DLOC), and will re-open as a DLOC Tuesday, March 5 at the same location. The new hours of operation for the DLOC will be Tuesday through Saturday from 9 a.m. to 6 p.m.

The Small Business Administration (SBA) offers low-interest disaster loans to businesses, private nonprofits, homeowners and renters. Businesses and private nonprofits may borrow up to $2 million dollars for physical damage and economic injury (working capital needs). SBA representatives at the Business Recovery Center will provide one-on-one assistance regarding disaster loans, answer questions and assist businesses with completing the SBA application. The SBA is the federal government’s primary source of money for the long-term rebuilding of disaster-damaged private property.

Location

- Chico Mall (Former Sears Building), 1982 E 20th Street, Chico, CA 95928

For more information, please visit www.buttecountyrecovers.org.

WOOLSEY FIRE
Ventura County also opened DRCs in response to the local wildfires and are open Monday to Saturday, 9 a.m. to 6 p.m.

- Malibu Courthouse | 23525 Civic Center Way | Malibu, CA 90265
- Conrad North Hilton Foundation | 30440 Agoura Road | Agoura Hills, CA 91362

DRCs are accessible for individuals with disabilities and access and functional needs. They have on-site communication accessibility tools, including amplified listening devices, Video Relay Interpreting and CapTel phones. ASL interpreters are available upon request.

For businesses affected by the wildfires in Ventura County, a Business Recovery Center (BRC) is still open in Camarillo: 4001 Mission Oaks Boulevard | Suite B, Camarillo, CA 93012.

The Small Business Administration (SBA) offers low-interest disaster loans to businesses, private nonprofits, homeowners and renters. Businesses and private nonprofits my borrow up to $2 million dollars for physical damage and economic injury (working capital needs). SBA representatives at the Business Recovery Center will provide one-on-one assistance regarding disaster loans, answer questions and assist businesses with completing the SBA application. The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property.

Survivors are encouraged to file insurance claims for damages to their cars, homes and businesses. Survivors who have unmet emergency needs may apply for aid online at DisasterAssistance.gov or by phone at 800-621-3362 or (TTY) 800-462-7585. Applicants who use 711 or Video Relay Service may call 800-621-3362. Multi-lingual operators are available. The toll-free numbers are open daily 7 a.m. to 10 p.m. PST.

Businesses and residents can visit sba.gov/disaster or call SBA's Disaster Assistance Customer Service Center at 800-659-2955. Deaf or hard of hearing may call 800-877-8339.

Applicants for disaster assistance should have the following information available:

- Social Security number,
- Address of the damaged primary residence,
- Description of the damage,
- Information about insurance coverage,
- A current contact telephone number,
- An address where they can receive mail,
- Bank account and routing numbers for direct deposit of funds.

California residents in Butte, Los Angeles and Ventura counties can find the closest DRC by going online at https://egateway.fema.gov/ESF6/DRCLocator or texting 43362 with the message DRC and their ZIP Code. Standard message and data rates apply.

FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicare/Medicaid or other federal benefits.

CalVet Home Loans Support
If you have a CalVet Home Loan with CalVet fire and hazard insurance and were evacuated or experienced property damage due to fire and/or smoke, please contact York Field Services 24-hour hotline at (800) 626-1613 to begin the claim process. For additional information, call 1-866-421-6978, or see the Wildfires Insurance Flyer.

For assistance with billing, please call our customer/account services team at (866) 653-2504.

U.S. Department of Veterans Affairs

The Veterans Benefits Administration (VBA) may be able to assist eligible veterans with accelerated claims processing, temporary housing and suspended debt payments. Veterans who are experiencing chronic homelessness or homelessness due to the fire can find information about housing assistance for veterans.

If you have a VA Home Loan, contact the VA Loan Servicing division at 877-827-3702.

For more information about federal assistance for veterans, refer to:

- VBA Benefits Call Center: 1-800-827-1000
- Veterans Crisis Line: 1-800-273-8255

County Veteran Services Office

Butte County Veterans Service Office

Location: Chico
Hours: Appointments only M-F 8:30am to 11:30am M and W 12:30pm to 3:30pm
Walk-Ins T and Th 12:30pm to 3:30pm
Office: 2445 Carmichael Dr., Chico, CA, 95928
Main: (530) 891-2759
Fax: (530) 895-6508

Ventura County Veterans Service Office

Location: Ventura
Hours: M-F 8am - 5pm
Office: 5740 Ralston St, Suite 304, Ventura, CA, 93003
Main: (805) 477-5155
Fax: (805) 477-5418

Los Angeles County Veterans Service Office
Location: Antelope Valley Senior Center  
Hours: T 8am - 4pm  
Office: 777 Jackman Street, Lancaster, CA, 93534  
Office: (661) 726-4410

Location: College of the Canyons-Veterans Resource Center  
Hours: 2nd TH of each month 9am - 5pm  
Office: 28455 Rockwell Canyon, Valencia Campus, Bldg. X9, Santa Clarita, CA, 91355  
Office: (661) 362-3469

Location: Department of Public Social Services - Veterans Service Office Lancaster  
Hours: M-F 8am-4pm  
Office: 335 E. K-10, Lancaster, CA, 93535  
Main: (661) 974-8842  
Fax: (661) 723-5247

Location: Department of Public Social Services  
Hours: M and W 8am - 4pm  
Office: 17171 E. Gale Ave, City of Industry, CA, 91745  
Office: (626) 854-4906

Location: East Los Angeles College (Veterans Resource Center)  
Hours: 1st W of the month 8am - 4pm  
Office: 1301 Avenida Ceasar Chavez, Monterey Park, CA, 91754  
Office: (323) 780-6769

Location: East Los Angeles VA Clinic  
Hours: M 8am-4:30pm  
Office: 5426 E Olympic Blvd., Commerce, CA, 90022  
Office: (323) 725-7372

Location: East San Gabriel Valley  
Hours: T 9am - 4pm  
Office: 615 E. Foothill Blvd., Suite A, San Dimas, CA, 91773  
Office: (909) 394-2264

Location: Gardena Veterans Center  
Hours: Fri 8am-4pm  
Office: 1045 West Redondo Beach Blvd., Gardena, CA, 90247  
Main: (310) 767-1221  
Fax: (310) 767-1403

Location: Headquarters - Bob Hope Patriotic Hall  
Hours: M-F 8am-4pm  
Office: 1816 S. Figueroa St, Los Angeles, CA, 90015  
Office: (213) 765-9681  
Fax: (213) 744-4444

Location: LA Superior Courthouse  
Hours: M-F 8am - 4pm  
Office: 1427 West Covina Pkwy, Suite 100-A, West Covina, CA, 91790  
Office: (626) 813-3402

---

https://www.calvet.ca.gov/Pages/cawildfires.aspx
Fax: (626) 338-4481

Location: Liberty Community Plaza - Veterans Service Office
Hours: Fri 8am-4pm
Office: 14181 Telegraph Road, Whittier, CA, 90604
Office: (562) 273-0786

Location: Long Beach VA Medical Center
Hours: M-Th 8am-4pm
Office: 5901 E. 7th St, Bldg. 8, Room 104, Long Beach, CA, 90822
Main: (562) 826-8000 Ext. 4657
Fax: (562) 826-5284

Location: San Pedro Service Center
Hours: T and W 9am - 530pm
Office: 769 W Third Street, San Pedro, CA, 90731
Office: (310) 519-6091

Location: Sepulveda VA Ambulatory Care
Hours: M-F 8am - 4pm
Office: 16111 Plummer St, Bldg. 22, Room 218, Sepulveda, CA, 91343
Main: (818) 891-7711 Ext. 36183
Fax: (818) 895-9493

Location: Sheriff's Department-Men's Central Jail
Hours: T 8am - 4pm
Office: 450 Bauchet St, Los Angeles, CA, 90012
Fax: (213) 765-9681

Location: VA Los Angeles Ambulatory Care Center
Hours: T,W,TH 8am - 4 pm
Office: 351 E. Temple St, Rm. B-307, Los Angeles, CA, 90012
Main: (213) 253-2677 Ext. 4605
Fax: (213) 253-5123

Location: VA Vet Center
Office: 5730 Uplander Way, Suite 100, Culver City, CA, 90230
Office: (310) 641-0326
Fax: (310) 641-9517

Location: West Los Angeles VA Medical Center 1
Hours: M and T 9am-4:30pm
Office: 11301 Wilshire Blvd, Bldg. 500, Los Angeles, CA, 90073
Main: (310) 478-3711 Ext. 48659

Location: West Los Angeles VA Medical Center 2
Hours: W, TH, F 9:00am - 4:30pm
Office: 11301 Wilshire Blvd, Bldg. 257, Los Angeles, CA, 90073
Office: (310) 478-3711 Ext. 4297
For the latest information, follow CalVet on Facebook and Twitter.