Legal Help for Disaster Victims

Proof of Identity

I lost my driver's license and other photo ID. How can I prove who I am?

Many agencies will accept your word when you apply for disaster relief. Others will help you get the proof you need. You should also get a replacement driver's license or ID.

How do I get a replacement driver's license or ID card?

To get a replacement driver's license or identification (ID) card, fill out an application. You can go to any DMV office or apply online at your state's department of motor vehicles website.

Do I have to pay for a replacement license or ID?

You might. Check to see if your state has a fee.

Where can I get more information about proving my identity?

Contact the office that issues driver's licenses in your state:

- Call:
- Visit:

What if I lost my Social Security card?

Go to a Social Security office, or complete Form SS-5 "Application for a Social Security Card" online: www.socialsecurity.gov/online/ss-5.html

Social Security will ask for proof of your identity. If you were born outside the U.S., you must show proof of your U.S. citizenship or current lawful immigration status.

You can show them your:

- U.S. driver's license,
- U.S. state-issued ID card, or
- U.S. passport.

What if I don't have any of those documents?

If you can't get a replacement ID within 10 work days, Social Security may accept other documents that show your legal name and personal information, such as your:

- Military ID Card,
- Certificate of Naturalization,
- Employee ID card,
- Certified copy of a medical record (clinic, doctor, or hospital),
- Health insurance card.
- Medicaid card. or
- School ID or school record.

How do I prove my young child's identity?

Social Security may accept:

- Medical records from a medical provider,
- Final adoption order, or
- School ID or school record.

What if I'm not a U.S. citizen?

You must show Social Security your current U.S. immigration document(s) and your foreign passport with personal information and photo.

How do I find a Social Security office near me?

Visit the Social Security Administration web site at: *secure.ssa.gov*, or call the Social Security hotline: 1-800-772-1213.

Contact us for legal help with storm-related problems:

- Call:
- Or visit:

This flyer gives you legal information, not legal advice. To know how the law applies to you, talk to a lawyer.





